

EVV: The Time is Now



EVV is Electronic Visit Verification

EVV is a telephone and computer-based system that verifies services provided to Medicaid members who get certain home-based personal care visits.

EVV is required by law in Vermont.

What programs must use EVV?

Children's Personal Care

Choices for Care

(including Flexible Choices & Moderate Needs Group)

Attendant Services Program

Traumatic Brain Injury Program



Are there times when EVV is not required?

EVV is not required when services are provided *entirely* outside the home or when the care provider lives in the home with the care recipient.

EVV is required if home-based care services start or end in the community.

Can I request an exemption from using EVV?

Because EVV is required by law, Vermont cannot excuse you from using EVV at this time. We understand that any new process will take some time to get used to, but we are here to help you every step of the way.

What if I need help using EVV?

If you have not received your EVV log in details or have any problems while using EVV, please contact us today.

E-mail EVV@arissolutions.org or Phone (800) 798-1658.



Employees and EVV

Care Providers can use a smartphone app or the care recipients landline phone to record the time they start and end personal care visits.



Employers/Participants and EVV

Employers/Participants will use an EVV Portal Website to review, correct, and approve their personal care visits.

The EVV Mobile Connect App

The EVV Mobile Connect App is available free of charge and can be downloaded onto any smart device such as a smartphone or tablet.

The app can record a visit even without a cell or Wi-Fi signal.

A valid email address is required to use the EVV Mobile Connect App.



Using a landline telephone for EVV

If a smart device is not available, a care provider can use the care recipient's landline telephone to call a toll-free number to record the start and end of each individual visit.

Save time doing payroll with EVV

Think of EVV as a "time-clock" that keeps track of visit start and end times. EVV visit data will automatically feed into the E-TimeSheet Portal. EVV can also make a report and show you what times to enter on your paper timesheets.

You can also choose to use EVV to record all of your visits if you prefer.

Contact ARIS Solutions to enroll in E-TimeSheet Portal.

Online EVV training is available

Visit www.arissolutions.org and select the EVV Icon.

Learn at your own pace. You have access to an Online Video Library with recorded webinars and how-to videos, user manuals and easy to follow quick reference guides.

